



NORA  
ROOMS  
ZADAR

*WELCOME to ZADAR, more than 3000 years old pearl of Dalmatia, European Best Destination in 2016 and home of the most beautiful SUNSET in the World!*

Dear guest,

On behalf of our entire staff we would like to welcome you to our property. We are honored that you have chosen to stay with us and look forward to providing you with a memorable experience.

For your convenience, the Nora Rooms offers several amenities, such as the shower with bathroom in the room, water kettle and refrigerator. You are welcome to serf yourself with complimentary coffee and tea. If you're ready to step out and explore the area, our room is conveniently located, within walking distance of a variety of popular restaurants and local attractions. You can find more details on everything the local area offers as well as additional information on utilizing on-site amenities in the brochures on the table.

If you need anything during your stay our staff will be pleased to assist you — morning, noon or evening! Just call or text to the host and we will be at your service. Or reach out to us at +385 99 592 0167.

We provide hi-speed wi-fi connection. You can connect to "Nora Rooms" using password: Nora023zd

Please memorize entrance door code: 1957A

Upon check out you can leave the key in post box by the main entrance door (ground floor) in a box under name "Gombac"

We sincerely thank you for choosing the Nora Rooms and hope that you have a comfortable and pleasant stay.

Warmly,  
Martina.



A mandatory law – General Data Protection Regulation (GDPR) requires every guest have to present valid government ID upon Check-in. Please submit your personal data via link (sent by your host) or filling out the form given by the host.



## HOUSE RULES

*In order to provide you with a pleasant stay and to prevent any misunderstandings, please familiarize yourself with our house rules. For all kinds of information, MARTINA, your host is on your disposal.*

- Accommodation is available from 14.00 on day of arrival until 11.00 am on the day of departure . Staying in the apartment after 11:00 am can be extra charged and must be agreed with the host, prior to departure day.
- Upon arrival you should fill in the form about your personal data and provide it to the host. It is obligated by Croatian law.
- The price for apartments for the whole period will be charged later the first night stay in the apartment ( if not paid in advance).
- If you decide to terminate your earlier arrangement, you are required to pay the entire booking period.
- Guests are responsible for their behavior in the apartments. In case of an accident they face the consequences.
- Thorough cleaning and decorating of the apartment is done by the host or hostess of Nora Rooms during each shift of new costumers. Garbage bags, toilet paper, soap are available upon arrival, and other volumes if needed are the responsibility of the guest.
- During an extended stay in the same unit, maid service is every 7 days, towels twice a week. During their stay, guests are expected to keep the cleanliness of the room, as well as at the end of the stay they should present it in an appropriate condition as they found it on arrival.
- Guests are required to take care of the key with special attention and lock the apartment because the owners are not liable for theft or negligence. Compensation for loss of keys is 100 euros.
- Night rest lasts from 23:00 am to 8:00 pm during which time it is forbidden to create noise and disturb the peace and disturb other guests.
- We ask guests to turn off the lights before leaving the apartment, turn off electrical appliances and close all faucets. We especially ask guests to turn off air conditioning when they simultaneously open windows and doors in the room.
- During the summer please throw out garbage daily.



- Please do not throw ashes and cigarett leftovers in trash can, rather flush it down the toilet.
- It is strictly forbidden to bring people who are not users of rented room and are not listed on the enclosed pre- booking. In the case of finding people who are not registered or have not been announced, the host has the right to cancel accommodation to all guests without having to pay cancellation costs.
- It is strictly forbidden to take owners property outside the apartment eg ( towels, dishes, blankets ) ...
- It is not allowed to bring in easily inflammable and explosive materials and with strong or unpleasant smell. Furthermore, it is not allowed to bring electric appliances to the apartment without the host's permission. This rule does not apply to electric appliances for personal care.
- Guests are required to take care of their belongings and treasured items that they leave in the apartment. The owner is not responsible for their eventual disappearance. At your disposal is a safe where you can store your documents and valuables.
- The owner has no right to enter the apartment at the time when guests are absent, except in special cases when the entry is necessary to prevent possible damage or danger. In such cases, when the owner is required to enter the apartment, he must inform guests at the first meeting.
- Pets are accepted upon request prior to arrival.
- On the day of departure, the guest is obliged to allow the host of Nora Rooms, with his presence, to inspect the room and home appliances. Any damage that is caused when leaving the customer is obligated to compensate.
- Smoking is allowed only in the balcony, but not in the rooms, take into account a possible fire hazard.
- Please handle the candles with special care and take into account possible fire hazard.
- Please do not swich aricondition mode on remote controler (just adjust temperature). If the aircondition starts to blink both red and green, please turn it off and contact the host.
- House rules is an integral part of the lease. Guests are requested to read house rules. At the beginning of the accommodation it is considered as though the customer is familiar with the house rules of Nora rooms and agrees to the obligations and conditions specified in the house rules.

## PRICELIST

SEASON	D	C	B	A
	17.03.-28.04.	28.04.-26.05.	26.05.-30.06.	30.06.-25.08.
ROOM TYPE	20.10.-10.11.	22.09.-20.10.	25.08.-22.09.	
<b>NO.1</b> Double deluxe smart – city view	78,-	81,-	119,-	154,-
<b>NO.2</b> Double deluxe sea view with balcony	105,-	109,-	158,-	205,-
<b>NO. 3</b> Doble deluxe sea view with french balcony	87,-.	90,-	132,-	171,-

Prices listed in Euro.

Including: room accommodation, linen and towels, final cleaning, Wi-Fi, SATv, Air Condition, tax



## GOOD TO KNOW

- International country code for Croatia: +385
- Ambulance: 194
- Fire Brigade: 193
- Police: 192
- Roadside vehicle assistance: 1987  
(When calling from abroad or by mobile phone, call +385 1 1987)
- National Centre for Search and Rescue at Sea: 195
- Help at sea - Sea Tow: +385 (0) 91 9362513
- Mountain Rescue Service: +385(0)91 721 0010
- Unique National number for all emergency situations: 112
- General information: 18981
- Information on local and intercity numbers: 11888
- Information on international numbers: 11802
- Weather forecast and road conditions: 060 520 520
- Croatian Automobile Club (HAK): +385 1 46 40 800 Web: [www.hak.hr](http://www.hak.hr),

TAXI LULIĆ +385 (0)23 494 494

For TRANSFERS trough the region, to the airport and similar, as well as for various excursions, contact your host

- MARTINA – [martina@experiences.hr](mailto:martina@experiences.hr) or +385 99 5920167



## WELCOME TO ZADAR

Welcome to the city of Zadar, a city of exceptional history and rich cultural heritage, a city of tourism. Our web site will try to offer you a complete tourist offer, from searching for an ideal accommodation, autochthonous gourmand delicacies, cultural monuments, a variety of excursion programs and numerous tourist activities that the city offers by combining the beauty of the past and all the privileges that the modern traveller demands.

The particularity of the city is irresistible for those who respect and admire historical monuments and cultural heritage, artists, tourists and its citizens. Zadar is a city monument, surrounded by historical ramparts, a treasury of the archaeological and monumental riches of ancient and medieval times, Renaissance and many contemporary architectural achievements such as the first sea organs in the world.

Zadar is a city where huge spaces are left for pedestrians. Using your guidebook, your walk along the cobblestone streets of the city will become a walk through history, and also an experience of the contemporary life of the city. When tired, do try to take a break in one of our restaurants, pastry shops or coffee shops that you can find in the gastro offer of this guidebook. Enjoy listening to the concerts, visit the theatre, museums, and exhibitions.

The city of Zadar is an easily reached destination by land, sea and air. It has a good traffic infrastructure through which it is directly connected to other bigger cities of the Republic of Croatia: Zagreb, Rijeka, Split and Dubrovnik, with extraordinary accommodation and contemporary service of numerous marinas. Whichever way you want to reach Zadar, the natural beauty of the landscape will not leave you equanimous.

The ferry port as well as the new tourist port for cruisers are located on the new and spacious Gaženica port, some 3 km away from the center of the town (tourist cruising ships as well as local ferry and ship lines with Preko, Zaglav, Mali Lošinj, Pula and Ancona/Italy).





Situated in the heart of the Adriatic, Zadar is the urban center of northern Dalmatia as administrative, economic, cultural and political center of the region with 75,000 inhabitants. The coast is particularly indented, the islands and the untouched nature allures many boaters to this regions. The archipelago counts 24 bigger and about 300 smaller islets and rocks, 3 nature parks - Telašćica, Velebit and Vransko jezero and 5 national parks - Paklenica, Plitvice lakes, Kornati Islands, Krka and Sjeverni Velebit classifying Zadar and its surroundings at the very top of the Croatian tourist offer.

Welcome to Zadar!

## ABOUT CROATIA

### **Geographical position:**

Croatia occupies the largest part of the eastern coast of the Adriatic sea which, as a part of the Mediterranean sea, penetrates deepest into European soil. Croatia's shoreline and numerous islands enjoy the majority of the Adriatic coastline. The narrow Dinara mountain range separates the country's Mediterranean region from its central European continental part, which spans from the easterly edges of the Alps in the North-West to the shores of the Danube in the East, encompassing the southern part of the fertile Pannonian lowlands.

### **Surface:**

The mainland covers an area of 56,594 km<sup>2</sup>.

Territorial waters cover a surface area of 31,067 km<sup>2</sup>.

### **Population:**

Croatia has 4,429,078 inhabitants.

### **Composition of population:**

The majority of the population are Croats, with the largest minorities being Serbs, Bosnians, Slovenes, Hungarians, Czechs, Italians and Albanians.

### **System of government:**

Croatia is a multi-party parliamentary republic.



**Capital:**

With 779,145 inhabitants, Zagreb is the economic, transport, cultural and academic centre of the country.

**Length of the coastline:**

6,278 km, of which 4,398 km is made up of island coastlines, solitary rocks and reefs.

**Number of islands, solitary rocks and reefs:**

1,244. The largest islands are Krk and Cres. There are 50 inhabited islands.

**Highest peak:**

Dinara, 1,831 m above sea level.

**Climate:**

Interior is moderately warm and rainy, while Croatia's highest peaks have a mountain climate which includes snowfall. The areas along the Adriatic coast have a pleasantly mild Mediterranean climate with a large number of sunny days, summers are hot and dry and winters are mild and wet.

Average temperatures in the continental interior are: January -2 to 0 oC, with somewhat lower temperatures at the highest altitudes; August approximately 20 oC, with around 12 oC at the highest altitudes. Average temperatures in the Littoral (Adriatic Coast) are: January -5 to 9 oC, August -22 to 25 oC. The sea temperature in winter is 12 oC and approximately 25 oC in summer.

**Currency:**

The official currency in Croatia is the kuna (1 kuna = 100 lipa). Foreign currency can be exchanged in banks, exchange offices, post offices and in the majority of tourist information offices, hotels and campsites.

Credit cards (Mastercard, Visa, American Express and Diners) are accepted in almost all hotels, marinas, restaurants, shops and cash machines.



**Power supply:**

220 V, frequency 50 Hz

*Tap water is safe to drink in all of Croatia!*

**TRAVEL DOCUMENTS:**

A valid passport or some other identification document recognised by international agreement; for certain countries a personal identity card is sufficient (a document which testifies to the identity and citizenship of the bearer).

Information: Diplomatic missions and consular offices of the Republic of Croatia abroad or the Ministry of Foreign Affairs and European Integration of the Republic of Croatia.

Tel: +385 1 4569 964

e-mail: [stranci@mvpei.hr](mailto:stranci@mvpei.hr), [vize@mvpei.hr](mailto:vize@mvpei.hr)

web: [www.mvpei.hr](http://www.mvpei.hr)

**HEALTH SERVICES:**

There are hospitals and clinics located in all larger towns and cities, while smaller centres have dispensaries and pharmacies only.

Foreign visitors who are covered by health insurance in their own country are not obliged to pay for emergency medical services during a private stay in the Republic of Croatia if a convention on Social Security has been signed between Croatia and the visitors' country of origin, i.e. if they have in their possession a certificate stipulated by such a convention confirming their right to health care. Health care (including transport)

is used for emergency cases in the manner and according to regulations valid for Croatian citizens covered by Social Security, with identical participation in health care costs (participation). Persons coming from countries with which no such convention has been signed personally bear the costs of health services rendered.

For further information, please contact the Croatian Institute for Health Insurance

Tel: +385 1 4806 333

web: [www.hzzo-net.hr](http://www.hzzo-net.hr)

### **PUBLIC HOLIDAYS IN CROATIA:**

1 January - New Year's Day  
6 January – Epiphany  
Easter Sunday & Easter Monday  
1 May - Labour Day  
Corpus Christi  
22 June - Anti-Fascist Resistance Day  
25 June - Statehood Day  
5 August - Victory Day and National  
Thanksgiving Day  
15 August - Assumption Day  
8 October - Independence Day  
1 November - All Saints' Day  
25-26 December - Christmas Holidays

### **SHOPS AND PUBLIC SERVICES WORKING HOURS:**

During the tourist season, most shops are open from 8 a.m. until 8 p.m. on weekdays, and many of them are also open during the weekend. Public services and business offices work from 8 a.m. until 4 p.m., Monday to Friday.



## **POST AND TELECOMMUNICATIONS:**

Weekdays, in smaller centres from 7 a.m. until 2 p.m. Some offices work a split shift. In most towns and tourist centres, duty post offices are open on Saturdays and Sundays.

Phone cards are used in all public telephones and may be purchased from post offices and from newspaper kiosks. International calls may be made directly from any public telephone.

Web: [www.posta.hr](http://www.posta.hr)

## **IN THE EVENT OF AN ACCIDENT, CALL 112 FOR HELP!**

This number can be reached any time, day or night, regardless of where you are in the Republic of Croatia or in the European Union.

Calls to this number are free of charge.

Calls can be made through all operators and all telephone devices by dialling 112.

In the event of an accident, the 112 Centre can be contacted in any one of the following foreign languages: English, German, Italian, Hungarian, Slovakian and Czech.

### ***CALL 112! If you need:***

Emergency medical assistance, The assistance of fire fighters, The assistance of the police, The assistance of the Mountain Rescue Service, The assistance of other emergency services and operative search and rescue forces.



## **RADIO NEWS IN FOREIGN LANGUAGES DURING THE TOURIST SEASON:**

Croatian Radio broadcasts programmes in foreign languages designed for tourists in Croatia on several frequencies.

A daily programme is broadcast at 8:05 pm on Channel One, in English, for a duration of approximately 10 min.

During the summer season, Channel Two of the Croatian Radio (98,5 Mhz – northwestern Croatia and the Dubrovnik Littoral; 105.3 Mhz – Istria; 96.1 Mhz – Split; 98.9 Mhz – the Makarska Littoral; 93.3 Mhz – Gorski kotar) will broadcast, in addition to regular news and reports from HAK (the Croatian Automobile Club) in Croatian, traffic information in English and German, and in August, also in Italian. Traffic and congestion alerts from HAK are broadcast in Croatian and English.

During the summer period, on Channel Two of the Croatian Radio, news is broadcast every hour from the Third Channel of Austrian Radio and Bayern 3 in German, RAI Uno in Italian, Radio Prague in Czech, Absolute Radio in English and from the International Station of Croatian Radio – “Voice of Croatia” also in English, German and Spanish.

During the summer, Radio Prague reporters broadcast news for their nationals staying in Croatia via the following regional radio stations: Radio Split, Radio Dubrovnik and Radio Rijeka.

